



CASE STUDY

VALUE-BASED CARE · BEHAVIORAL HEALTH NETWORK

Behavioral Health Network Drives Measurable Quality Gains Across 100+ Illinois Providers



How Elligint Health helped the Illinois Health Practice Alliance unify claims, clinical, and social determinants data across a 100-provider network — delivering double-digit quality improvements within a year.

BACKGROUND

The Illinois Health Practice Alliance (IHPA) is a statewide, clinically integrated behavioral health network built to improve the integration of behavioral and physical health care for Medicaid beneficiaries — connecting payers with more than 100 community-based providers across Illinois. As IHPA moved deeper into value-based contracting, its providers needed to demonstrate not just clinical performance, but cost-effective, quality-driven outcomes at scale — a complete view of member care, closed data gaps between separate Medicaid contracts, and social and clinical data turned into action providers could use during a visit, not after the fact.

CLIENT GOALS

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| 01 A robust view of members' care, including claims data | 02 An automated daily task list of outstanding care deliverables | 03 Consolidated data across admissions, discharges, and transfers |
| 04 Integrated third-party SDOH referral and checkpoint platforms | 05 A single care management platform for clinical and social needs | 06 Time savings converted into expanded access to care |

RESULTS

Double-digit quality gains within 1 year

Within one year of implementing Elligint Health's unified care management and analytics platform, IHPA's providers delivered measurable improvement across the quality measures that matter most to their health plan partners.

45%

Improvement in completed Health Risk Assessments

39%

Improvement in completed client care plans

41%

Improvement in completed Health Risk Screenings

32%

Improvement in completed care transitions

These results reflect a network-wide shift: with a single platform surfacing the right information at the right time, IHPA's 100+ providers were able to close care gaps earlier and more consistently — translating directly into stronger performance on contracted quality measures.

THE CHALLENGE

Three interconnected problems to solve

Payer & Provider Collaboration

As a network pioneering value-based arrangements, IHPA needed providers to engage payers with performance that was both cost-effective and quality-driven — requiring deeper collaboration across the network to accelerate quality achievement.

Patient Data Continuity

Member records tied to separate value-based Medicaid contracts lacked continuity. IHPA needed a partner able to align patient data — claims, admissions, discharges — with the analytics to make sense of a large, dynamic member population.

Engagement for Better Quality

SDOH, personalized outreach, and referral management all shape engagement — but only with integrated data. To move contracted HEDIS® measures, providers needed actionable information at the point of care, not buried in disconnected systems.

THE SOLUTION

One platform for patient data — turned into action

Elligint Health implemented an integrated care management and analytics platform to centralize IHPA's patient data and turn it into actionable information for providers across the network. The platform brings together two core capabilities:

Consolidated Data Analysis

Unified analysis of claims, clinical, and SDOH data — enabling care managers to coordinate across case management, disease management, utilization, and health and wellness functions.

Customizable Analytics

Intuitive dashboards deliver quality metrics and a holistic view of patient data, patterns, and population health insights — supporting informed, timely clinical decisions across the care continuum.

A data feed from sources like Patient Ping improves referral workflows with real-time ADT (admissions, discharge, and transfer) information, so providers know when a member moves through the care continuum. EHR and claims data are integrated as well, giving providers a member's continuity of care so they can focus on quality rather than piecing together records by hand — while an updated daily task list surfaces outstanding deliverables to work collaboratively. By consolidating these functions into a single platform, Elligint Health redirects time providers would otherwise spend on manual, administrative work back toward what actually moves quality metrics: time with members.

Providers needed a single source of truth spanning claims, clinical activity, and social needs — without it, closing gaps in care meant working from an incomplete picture of every member they served.

Conclusion

For a network built on the premise that behavioral and physical health outcomes improve when care is coordinated — not fragmented — Elligint Health gave IHPA the infrastructure to operationalize that model at scale. What started as a data continuity problem across disconnected Medicaid contracts became a network-wide capability: providers with a real-time, unified view of each member's clinical and social picture, and the tools to act on it every day.

About Elligint Health

A full-service population health management company with expertise in value-based care, healthcare operations, outcomes measurement, provider performance monitoring, and technology —with a platform that aggregates and analyzes clinical, claims, and quality data to deliver actionable insights.

ElligintHealth.com

About Illinois Health Practice Alliance

A statewide network of more than 100 community-based behavioral health providers across Illinois, offering a full continuum of clinical services and working in partnership with health plans to optimize member outcomes under value-based payment models.

ILHealthPracticeAlliance.com



ORGANIZATION

Illinois Health
Practice Alliance

FOCUS AREA

Behavioral Health

NETWORK

100+ Providers
· Illinois

PLATFORM

Care Management
+ Analytics

Accelerate Smarter Care

Learn more at www.elliginthealth.com